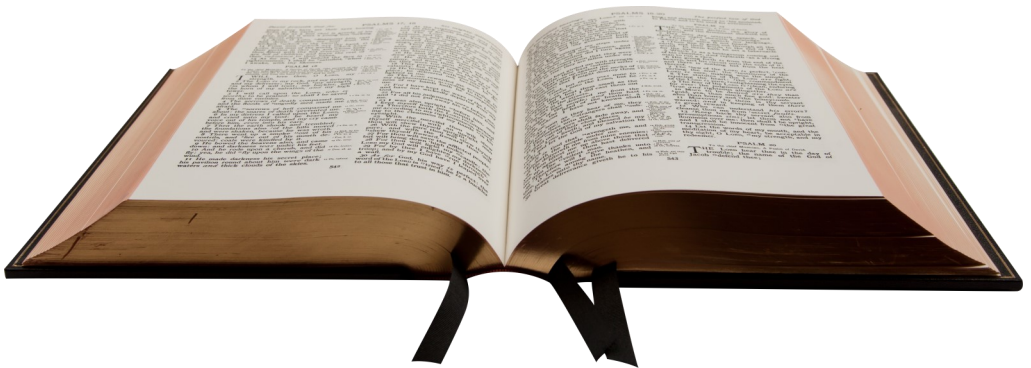




# Pilgrim Organisers and Leaders Guide 2023



***This document contains important information  
in relation to your pilgrimage***

## Contents

A Message from the Priest Administrator	3
Arranging Your Pilgrimage	4
Vulnerable Pilgrims	4
Completing Your Bed List	5
Example Bed List	6
Allocation of Rooms	6
Final Confirmation and Rooming List	7
Paying the Balance for the Pilgrimage	8
Arriving at Walsingham	8
Car and Coach Parks	8
Map of Little Walsingham	9
Welcome and Induction	10
Access to Buildings	10
The Refectory	11
The Pilgrim Manual	11
During Your Stay	12
Check Out	12
Priests and Deacons Officiating in the Shrine Church	13
The Atmosphere Within the Shrine Church and Gardens	14
Services During the Pilgrimage Season	14
The Sacrament of Reconciliation (Confession)	15
Worship With Your Own Group	15
Sacristy Meetings	16
Robes	17
Thanksgiving for the Upkeep of The Shrine	17
Shrine Prayers	17
Groups with Children and Young People	18
Cash Machine	18
Socialising at the Shrine	18
The Shrine Shop	18
Membership	19
Booking for 2024	19
Contact Details	20
Map of The Shrine Grounds	21

## *A message from the Priest Administrator*

I am delighted to hear that you are planning a pilgrimage to Walsingham. I look forward to welcoming you and your fellow pilgrims to England's Nazareth and to returning to some kind of normality following the Covid pandemic. It will be wonderful to see pilgrims back again! The following pages provide you with helpful information to assist with planning your upcoming pilgrimage. However, if you do still have any questions please do get in touch with the appropriate department, contact details can be found at the back of the booklet.

A pilgrimage to Walsingham is a unique experience and one where we can set aside some time away from home to allow us to draw nearer to God and to receive his many blessings. All are welcome to England's Nazareth and for those who will be making their first pilgrimage to Walsingham, they can be assured of a very warm reception.

The Shrine Priest or another member of the Shrine team would be happy to meet with groups of new pilgrims to explain the history of Walsingham and to introduce them to the Shrine. If this is something that first time pilgrims in your group would find helpful, please do contact the Shrine Priest directly.

Finally, please be assured of my prayers as you continue to plan and prepare your pilgrimage to England's Nazareth.

Your friend and fellow pilgrim,



Fr Kevin Smith



## Arranging Your Pilgrimage

Thank you for organising a pilgrimage to The Shrine of Our Lady of Walsingham. We look forward to working closely with you to ensure your pilgrimage runs smoothly. Please contact us should you require further help and guidance whilst organising your group pilgrimage.

### **We have made some changes to the group booking process from 2022:**

1. Groups are subject to a minimum of 8 people.
2. All correspondence will be e-mailed to you or made available online for download.
3. The individual booking forms that you received in the past are no longer required. Therefore it is important that you complete the details on the bed list very carefully. Tags for the refectory will be handed out with the room keys upon arrival.
4. Unfortunately individual payments can no longer be accepted. The group organiser should pay for the group as a whole before checkout; credit account facilities are not provided.
5. Deposits can not be transferred if the group chooses to cancel or move its booking to the following year. Refund requests for a cancelled pilgrimage are at the discretion of the Priest Administrator, please contact his PA if you need to discuss this option.
6. Sunday afternoon tea is no longer available in The Refectory as part of the group package. Sunday afternoon tea can now be booked and paid for directly with the manager of Nortons Café/Bar by calling 01328 824210 or e-mailing [nortons@olw-shrine.org.uk](mailto:nortons@olw-shrine.org.uk)

## Vulnerable Pilgrims

We welcome all Pilgrims to stay at the Shrine. As part of our welcome we recognise that some Pilgrims who come to stay are frail or suffer ill-health; individuals who are recognised as vulnerable. Vulnerable people are welcome to join your Pilgrimage, however you must make us aware of their names. We also insist that they must be twinned with someone who will take responsibility for them during the stay. This would include supporting them both during the day and night. In addition we would ask for mobile telephone numbers for the carer and you as Pilgrim organiser. We ask that in the event of a call from us the telephone will be answered.

## Completing Your Bed List

You have already secured your booking with a non-refundable deposit of £10 per person and will have received a separate e-mail containing your bed list. The Pilgrim Bed List is a crucial document which we work from to allocate your rooms.

As the organiser we ask for the following information from you:

1. Write priests' names first, then each pilgrim's name.
2. Indicate if the person is under 16, so we can charge the correct tariff. (adult rate 16 years plus, child rate 5 to 15 years, under 5's are free)
3. Bracket together those that are willing/wanting to share.
4. Put an "X" in the appropriate box to indicate accommodation requirements for each pilgrim.
5. If a pilgrim needs an en-suite room for medical or mobility reasons then please indicate this in the medical/personal needs column.
6. Please make clear any special dietary requirements on your bed list. Upon arrival pilgrims will be issued with a special diet card which they must show at The Refectory food servery.

We have a limited number of ground floor rooms, en-suite rooms and rooms with disabled facilities. Priority will be given to those who have indicated special medical requirements.

To add all of the information to the e-mailed bed list, usually pressing the reply button on the e-mail will then allow you to click in to the first box to enter the information. Pressing the "TAB" key will move you into the next box. Please e-mail completed lists to [accom@olw-shrine.org.uk](mailto:accom@olw-shrine.org.uk) Alternatively you can print the e-mail, hand write the details and return to us by post.

**Please can all bed lists be returned to the reservations team NO LATER THAN 60 DAYS PRIOR TO YOUR ARRIVAL** to ensure that rooms can be allocated accordingly. A further non-refundable deposit of £20 per person is required when returning your bed list to us. For further details please see our booking terms & conditions.

*An example Bed List is shown on page 6 for further guidance.*

# Example Bed List

## Group Bed List and Accommodation Requirements

Please complete all details on this form very carefully including requirements for en-suite rooms due to medical or mobility reasons. En-suite rooms are limited and we will do our best to accommodate your requirements; however they unfortunately can not be guaranteed.

Group name	ST AGNES, BROWNSVILLE	Board FULL	Group No. GA000737	Adult price	£
Arrive date	2nd June 2023 for SUPPER			Child price	£
Depart date	4th June 2023 after LUNCH			Number in party	10
Organiser	Fr Christian Charlton			Booking deposit	Paid £ 100
Address	1 The High Street, Brownsville, Norfolk, NR1 9ZZ			Deposit Enclosed	£200.00
Telephone number	01234 567890	Email address			
Time of arrival?	Type of transport?		Mobile number (useful in event of delays)		

PILGRIM DETAILS One person per line					OFFICE USE ONLY	ACCOMMODATION SPECIAL REQUIREMENTS					DIET REQUESTS
	Title	Forename	Surname	Age if under 16		Wheelchair	Ground floor	First floor	Any floor	Medical/Personal needs	Please state nature
	<i>Please bracket those willing to share a twin or triple room</i>					<i>Please tick box below</i>					
1	Fr	Christian	Charlton						X		
2	Mr	Basil	Sharp					X			
3	Mrs	Karmel	Pink						X		Allergic to Chocolate
4	(Mrs	Lesley	Parrot)			X	X			En-suite required	
5	(Mr	Glyn	Parrot)				X			En-suite required	
6	(Mrs	Linda	Sayce)						X		Vegetarian
7	(Mr	Stuart	Sayce)						X		
8	Miss	Jayne	Sayce	15					X		
9	Mr	Robert	Jockey				X			Bladder Problem	Gluten Free
10	Mr	Robin	Hood						X		

**Organiser declaration:** I have read the booking terms and conditions and agree to communicate these terms to all of our pilgrims. I am aware it is the responsibility of the Group Organiser to inform the Hospitality team of all accommodation requirements in advance and that all information mentioned above is correct to the best of my knowledge. I undertake to make full payment of the outstanding balance due for my group during the course of our stay.

Print name		Signature		Date	
------------	--	-----------	--	------	--

## Allocation of Rooms

Our aim is to be fair to all our pilgrims. Once the bed lists have been returned to us we can then establish pilgrims' needs and allocate appropriately. Pilgrimage groups should not therefore expect to be allocated the same building each year.

We do try and keep you together if we can, however this is not always possible. Once we have allocated the ground floor and disabled rooms, it might mean that the other pilgrims in your group will have to be allocated a room in another building.

## Final Confirmation and Rooming List

Final confirmation of your booking will be e-mailed to you along with your rooming list in two to three weeks in advance of your arrival. Tags for the refectory will be handed out with the room keys upon arrival.

Please check your rooming list upon receipt. It is vital that organisers ensure the rooms have been allocated appropriately in accordance with their pilgrim's particular needs. When allocating we primarily consider the following:

### Physical Disability

We try to allocate a room in St Joseph's. Rooms 1 to 11 are on the ground floor and rooms 1 to 9 are suitable for those in wheel chairs. Rooms 2, 3, 5, 6, 8 & 9 are full en-suite rooms and rooms 1, 4 & 7 only have a toilet and sink.

The Milner Wing also has two rooms specifically designed for disabled users with en-suite facilities and height adjustable electronic beds with memory foam mattresses.

### Physical Frailty

We try to allocate ground floor rooms. St Edward's 1 and 2, St Anne's 1 and 2 and Richeldis 1 to 10. The Milner Wing and Richeldis each has a lift which means most rooms are more easily accessible. All bedrooms in The Milner Wing have en-suite facilities.

All other rooms are accessed by stairs, and in particular pilgrims need to be fairly fit to climb to rooms 14B to 19B in Stella Maris House.

St Anne's House, Mileham House and St Edward's House are self contained properties and are very suitable for small groups. These properties have stairs, St Edward's in particular are very steep.

If you have any questions regarding your room allocations then please call us as soon as possible on 01328 820239. It is much easier to sort out any problems prior to your arrival.

## Paying the Balance for the Pilgrimage

The balance of payment must be paid as a whole by the organiser during the time of your stay. **Please do not send payment in advance.** Group payments can only be made between 9.30am & 4.30pm. We can accept credit/debit cards, bank transfer or cheques made payable to WCTA Ltd. Please avoid paying by cash if at all possible. **Unfortunately individual payments are no longer possible.**

## Arriving at Walsingham

At Fakenham take the A148 (Norwich/Cromer road) then turn onto the B1105. Cars can then follow the road into Walsingham. Coaches and mini-buses should approach the village via the large vehicles' route on the B1105. **Under no circumstances are coaches permitted to drive through the village or stop outside the main arch.** Coach drivers are requested to switch off engines while stationary. Your coach or mini-bus may drop off outside the Shrine Church, then must be moved immediately to the coach park or car park respectively.

Pilgrims then proceed through the garden to the Green Room in Stella Maris House, via the gate to the left of the Shrine Church, for their welcome and induction. Only the Organiser should come to the Milner Reception to notify the Hospitality Team that you have arrived. Please ask your pilgrims to wait in the Green Room.

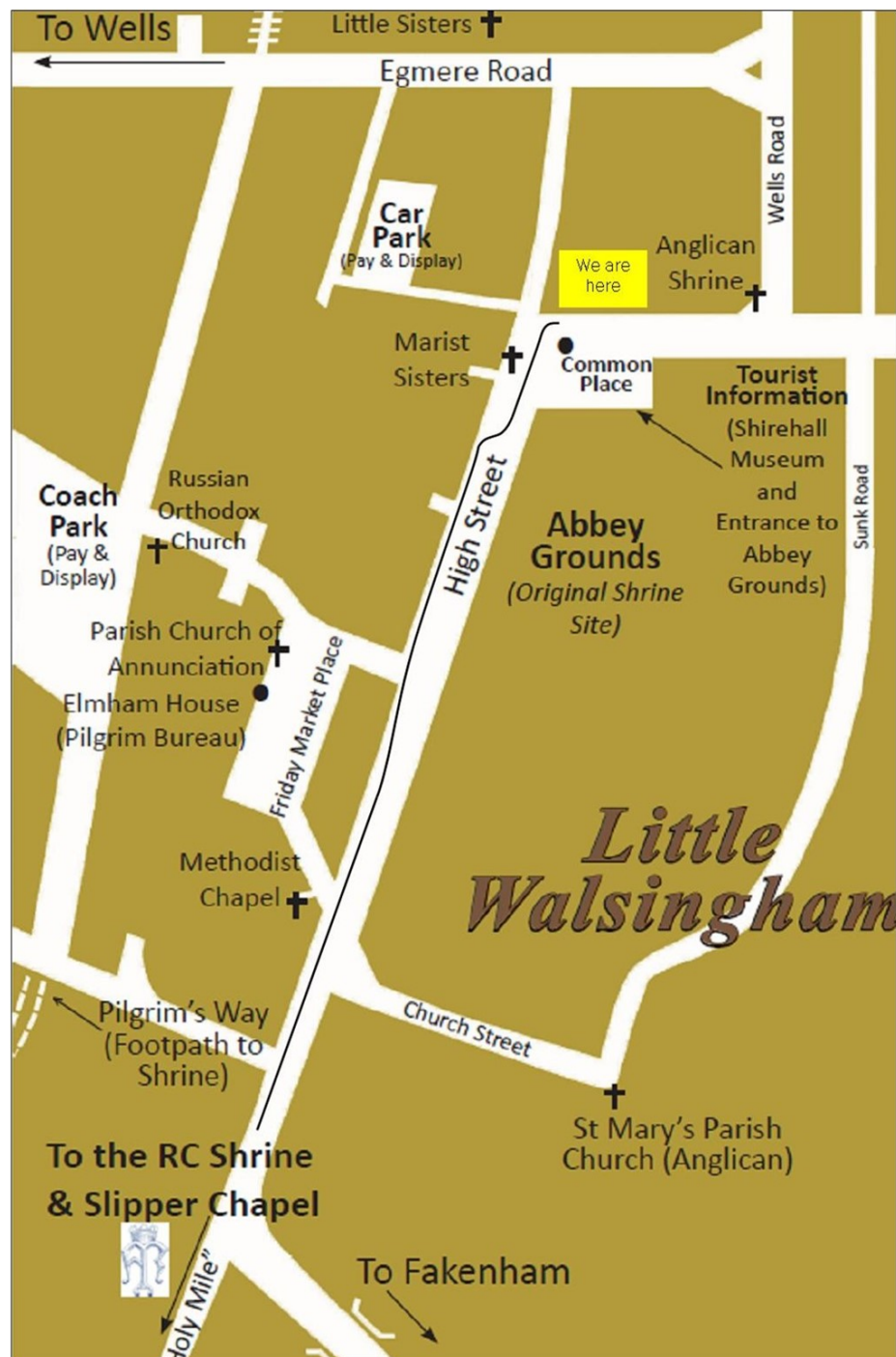
## Car and Coach Parks

We regret parking permits are no longer available in reception. There is a payment machine located in the car & coach parks which will accept coins & cards. **Please call for the code to a key safe in which there is a key to open the barrier to the coach park. Coach drivers must lock the barrier behind them both on entry & exit and return the key to the key safe!** The car & coach parks are operated by the Walsingham Estate who can be contacted on 01328 820259, unfortunately reception are unable to help with car park & coach park problems.

**Please do not park in the staff car parks even if it is just to load or unload your vehicle, our staff work shifts and access is required 24 hours a day!**



## Map of Little Walsingham



## Welcome and Induction

The Hospitality Team will be available to welcome all pilgrims on arrival and carry out an informal induction for all visitors who are staying at the Shrine.

The Green Room is the ground floor lounge in Stella Maris House and the traditional place to meet for an introduction and welcome to Walsingham. To avoid congestion pilgrims should leave their luggage outside unless it is raining heavily.

On Mondays and Fridays there are often group arrivals at the same time. Please be patient as we want all of our pilgrims to receive a warm welcome on their arrival. If there is another group already in the Green Room then please ask your group to wait outside. We will endeavour to welcome the other group without delay before welcoming you.

On occasions we may find it necessary to change your allocation at the last minute. We will ensure that this is only done if absolutely necessary, however you will be told about it immediately on arrival.

**Please note that rooms will not be available before 3:00pm.  
We kindly request that you do not arrive before this time.**

## Access to Buildings

Some buildings are accessed by a manual key pad with a code while others have an electronic fob system.

The electronic system is installed in Richeldis House, St. Joseph's House, The Milner Wing and Stella Maris House. If any of your pilgrims are allocated in these buildings there will be a key fob included with their key for access.

For St Joseph's House the door will slide open automatically - it is important not to force it! Simply touch the key fob on the Paxton display and the door will unlock.



## The Refectory

Meals for pilgrims are served in The Refectory which is at the far end of The Shrine gardens above Nortons Café/Bar.

Breakfast - 8am to 9.00am

Lunch - 12.30pm to 1.15pm

Supper - 6.30pm to 7.15pm

On arrival pilgrims will be issued with a coloured tag, please wear this at all times when in The Refectory as it helps staff identify who are entitled to which meals. Those who have requested special diets will be issued with a special diet card. Please show this when collecting your meal from the servery.

If you have decided to go out for the day during your pilgrimage you can order a packed lunch to take with you or you may wish to take a packed lunch with you on the journey home. Please advise us of this requirement in writing when returning your bed list.

**It is essential that packed lunches are booked 10 days in advance with the reservations team.**

## The Pilgrim Manual

**A new version of The Pilgrim Manual will be launched for 2023 and will be available at the beginning of the 2023 season!**

Please encourage all your group members to purchase the manual and to bring it with them for all the Pilgrimage services as it helpfully contains all the words and hymns that are used during the various liturgies and devotions.

The Pilgrim Manual is available in small or large print and can be purchased in advance either online or by telephone order from The Shrine Shop. They can also be purchased upon arrival at Walsingham from either reception or The Shrine Shop.

## During Your Stay

The Hospitality Team are available from 9.00am to 7.00pm at reception in the Milner Wing and the night porters are available outside of these hours. Use the internal phones and dial 220 or call 01328 820239 in the event of an emergency at any time of the day.

**All of our buildings are designated NO SMOKING which includes electronic cigarettes & vaping.** You can smoke in The Shrine grounds but please be mindful and considerate of others around you.

It is important to remember that Walsingham is 25 miles away from the nearest hospital. In a medical emergency it can take an ambulance 25 minutes to arrive. Similarly the nearest doctor's surgery is 4 miles away in Fakenham and there is no surgery open at the weekend.

**Please make sure pilgrims who are on medication bring this with them and be aware that The Shrine does not have anyone on site to deal with medical conditions or emergencies other than basic first aid.**

Please note that the Brandie Gate and any other entrances to The Shrine grounds are closed at midnight, therefore it is important for pilgrims to have returned to the site before then, unless you are staying in Richedis, St Edwards or Mileham house.

Please also encourage your group to be mindful of others when moving around the accommodation buildings late in the evening.

## Check Out

Pilgrims must vacate their rooms by 10.00am on the day of their departure, unless directed otherwise by the Hospitality Team. **Please tell your pilgrims to label their luggage clearly** with their name and preferably their room number so luggage items can quickly be reunited with their owners if lost.

**Please return all keys to reception on departure.**

There is a £15 charge for lost keys!

## Priests and Deacons Officiating in the Shrine Church

Please see below the policy set by the Guardians of the Shrine in relation to visiting clergy officiating in the Shrine Church.

**Male priests** with either a Bishop's Licence or PTO and who are also Priests Associate are welcome to celebrate the Mass in the Shrine. They are also asked to help and assist the Shrine clergy with the Healing ministries, Sprinkling from the Well, and the Sacrament of Reconciliation as required.

**Male deacons** with either a Bishop's Licence or PTO and who are also Deacons Associate are welcome to assist with the liturgies at the Shrine. They are also asked to help and assist the Shrine clergy with the Healing ministries and Sprinkling from the Well as required.

**Female priests and female transitional deacons** with either a Bishop's Licence or PTO are welcome to lead their groups in non-sacramental liturgies such as making a First Visit to the Holy House or leading Stations of the Cross. Female clergy are also welcome to sit in the Guardians' Stalls for all of the Pilgrimage liturgies and they are invited to assist with the Laying on of Hands during the Healing ministries.

**Female distinctive deacons** with either a Bishop's Licence or PTO and who are also Deacons Associate are welcome to assist during the Mass at the Shrine and they are also asked to help and assist with the Healing ministries and Sprinkling from the Well as required.

For more details and to apply to become a Priest or Deacon Associate please visit our website or contact the membership office.

**All visiting clergy: male and female, who intend to lead any form of group liturgy, sacramental or non-sacramental, must complete a Safeguarding Declaration Form prior to their arrival. The Priest Administrator's PA will be in contact with visiting clergy to facilitate this process.**

## *The Atmosphere Within the Shrine Church and Gardens*

To foster an atmosphere that is conducive for prayer and worship we ask our pilgrims and visitors to be mindful of others while moving around the Shrine Church and Gardens and to be vigilant of any services that may be taking place.

Pilgrims will also find it helpful to maintain a few minutes of silence immediately before a service to allow themselves time to prepare for worship.

## *Services During the Pilgrimage Season*

**Easter to end of October**

### **Daily**

7.30am - Mass in the Shrine Church

11.30am - Mass in the Guild of All Souls Chapel

(10am on Wednesdays and Solemnities, 5pm on Sundays)

2.30pm - Sprinkling at the Well

5.00pm - Mass in the Shrine Church (Fridays only)

5.30pm - Evening Prayer in the Shrine Church (except Saturdays)

6.00pm - Shrine Prayers (5pm on Saturday)

### **Mid-week Pilgrimage**

#### **Tuesday**

8.15pm - Sprinkling at the Well, Benediction, Healing Ministries

#### **Wednesday**

11.00am - Sung Pilgrimage Mass

8.15pm - Procession of Our Lady and Benediction

### **Weekend Pilgrimage**

#### **Saturday**

6.00pm - Sung Pilgrimage Mass

8.15pm - Procession of Our Lady and Benediction followed by the Healing Ministries

## Sunday

11.00am - Parish Mass at St Mary's Church

2.30pm - Sprinkling at the Well, Procession of the Blessed Sacrament, Benediction, Last Visit to the Holy House

## March & November

During the months of March and November, if pilgrim groups of sufficient numbers are in residence, then a modified pilgrimage programme will be offered.

## Day Groups

On a number of Saturdays each year the Shrine also offers a Day Pilgrimage Programme, please see our website for more details.

## *The Sacrament of Reconciliation (Confession)*

On Saturday and Tuesday during the Pilgrimage season, priests will be available to hear confessions at the conclusion of the evening liturgy. Other times are available upon request.

Please do consider encouraging your pilgrims to make their confession and assure them that if this is a new ministry to them, the priest who hears their confession will gently guide them through the process.

## *Worship With Your Own Group*

The Pilgrim Manual contains a number of liturgies that groups are encouraged to lead on their own, these include:

First Visit to the Holy House

Stations of the Cross

Intercessions in the Holy House

Veneration of the Relic of the True Cross

The Holy Mile and Visit to the Slipper Chapel (Roman Catholic Shrine)

Last Visit to the Holy House

If your group would like to conduct any of these liturgies (except the Holy Mile and Visit to the Slipper Chapel) then it is important that you make contact with the Sacristy team in advance of your pilgrimage to book a time slot.

If any of the above liturgies are new for you or your group, please contact the Shrine Priest who will be happy to explain any of them in further detail. The Pilgrim Manual also contains further details regarding these liturgies.

## *Sacristy Meetings*

**All visiting clergy and group leaders are asked to attend the Sacristy meetings.**

The Sacristy can be entered by a door to the side of the High Altar and near the steps leading up to the Blessed Sacrament chapel.

During the week the Sacristy meetings take place immediately after Evening Prayer at 5.45pm.

On Saturday, the meeting is at 5pm.

Sacristy meetings are important as they allow groups to check the bookings that they have already made in advance, and if needs be, to request any additional liturgies during their stay.

During the Sacristy meeting requests will be made for servers to assist with the Pilgrimage liturgies. If possible, please speak to members of your group in advance and encourage their participation if required.

**Please Note: The Priest Administrator and Shrine Priest rely on the generosity of priests and deacons who are on pilgrimage to volunteer their assistance at Shrine liturgies. We really do appreciate the willing help of clergy in order to provide the ministries we offer to pilgrims.**



## Robes

Pilgrims who are willing to serve at the Shrine are encouraged to bring their own robes with them. However, cassocks and cottas can also be borrowed if required.

Clergy are encouraged to bring a cassock and cotta and if they intend to celebrate the Mass, an amice, alb and girdle.

## Thanksgiving for the Upkeep of The Shrine

Traditionally, when pilgrim groups have offered Intercessions in the Holy House they have also taken a collection for the upkeep of the Shrine. Baskets for this can be provided by the Sacristy team.

All donations are gratefully received and they form a crucial role in securing the future of the Shrine for generations to come.

## Shrine Prayers

**Daily at 6.00pm (5.00pm Saturday)**

Ever since the Image was restored to the Parish Church by Fr Hope Patten in 1922 and then after its translation to the Shrine Church in 1931, the Rosary has been said daily, interspersed with intercessions.

Pilgrims are most welcome to attend. The leader stands at the window looking into the Holy House, and those participating sit on the benches and stools in the nave, facing the Holy House.

There are leaflets to assist with the prayers, and these will be offered to those attending before the liturgy begins.

Shrine Prayers are now live streamed each day via our website and also on our social media platforms.

Pilgrims who would like to make a prayer request for Shrine Prayers are encouraged to use the slips and the box to the side of the Holy House near the entrance to the Fountain Courtyard. Alternatively, prayer requests can be made via our website.

## Groups with Children and Young People

Children and young people are most welcome at the Shrine. Inside the Shrine Church you will find activity booklets for older children and toys and books for younger children. Please contact our Education Department for more information and to request helpful resources.

Each year the Shrine offers specific pilgrimages for children and young people. In March we offer the Children's Pilgrimage which is aimed at 7 to 11 year olds; the Youth Pilgrimage in August for 11-18 year olds and the Families Pilgrimage in November is open to children of all ages. Please see our website or contact the Education Department for more details.

## Cash Machine

Please note that Walsingham does not have a cash machine although Nortons Café/Bar, The Farm Shop & The Village Shop all provide a cash back service.

## Socialising at the Shrine

Groups are most welcome to meet together during an evening in one of the common rooms in our accommodation wings. However, please do be mindful of the needs of others.

The Shrine also has its own on-site Café and Bar - Norton's, located under The Refectory. Serving food throughout the day and with the added advantage of also being a licensed bar, it is a great place for pilgrims to meet!

## The Shrine Shop

This is found in the Common Place, just outside of the Shrine gardens and up the road towards the High Street and car park. Stocking a wide variety of books, gifts, cards, rosaries, clerical shirts and sacristy supplies, it is well worth a visit during your pilgrimage. It is also an excellent way for pilgrims to financially support the work and ministry of the Shrine. Please note, the Shrine Shop has its own website and orders can be placed and delivered throughout the year. [www.shrineshoponline.co.uk](http://www.shrineshoponline.co.uk)

## Membership

### **The Society of Our Lady of Walsingham**

The Society was founded by Fr Hope Patten in 1925 as part of the Shrine's outreach to enable pilgrims and visitors to keep in touch with the Shrine and its work. The Society prospers today with around 5000 members. Members of the Society receive a Membership badge & card and the current edition of the Shrine's magazine, *The Walsingham Review*.

Thereafter members receive two *Walsingham Reviews* a year, at Assumptiontide in August and Candlemas in February.

For more information and to join please visit our website or contact our Membership department.

### **Cells of the Society**

Groups of Society members are invited to create a Cell of Our Lady of Walsingham for mutual support and to pray for the work of the Shrine. The group needs to be led by a Priest Associate of the Holy House, who becomes the Cell Superior

For more information please visit our website or contact our Membership department.

## Booking for 2024

Group Bookings for 2024 open at the beginning of March 2023. Please call the Reservations Team on 01328 820239 to check availability and to make your booking.

We hope that you  
enjoy your pilgrimage!

## Contact Details

If you would like to make a booking, or if you have questions relating to your existing booking, please contact the **Reservations Team**:

Tel: 01328 820239

E-Mail: [accom@olw-shrine.org.uk](mailto:accom@olw-shrine.org.uk)

If you would like to book any services for your group during your pilgrimage please contact the **Sacristy Team**:

Tel: 01328 824202

E-Mail: [sacristy1@olw-shrine.org.uk](mailto:sacristy1@olw-shrine.org.uk)

If you would like to contact the **Shrine Priest**, please call Fr Ben Bradshaw:

Tel: 01328 824203

E-Mail: [shrine.pr@olw-shrine.org.uk](mailto:shrine.pr@olw-shrine.org.uk)

If you would like to know about the services and resources that we provide for children and young people, please contact our **Education Department**:

Tel: 01328 824205

E-Mail: [schools@olw-shrine.org.uk](mailto:schools@olw-shrine.org.uk)

If you are interested in joining one of the membership groups, please contact the **Membership Team**:

Tel: 01328 820582

E-Mail: [membs@olw-shrine.org.uk](mailto:membs@olw-shrine.org.uk)

If you would like to contact the **Shrine Shop**:

Tel: 01328 824201

E-Mail: [shop@olw-shrine.org.uk](mailto:shop@olw-shrine.org.uk)

If you would like to contact the **Priest Administrator's PA**, please call Venetia Davies:

Tel: 01328 824204

Email: [v.davies@olw-shrine.org.uk](mailto:v.davies@olw-shrine.org.uk)

If you would like to contact the **Priest Administrator**, please call Fr Kevin Smith:

Tel: 01328 824204

Email: [pr.adm@olw-shrine.org.uk](mailto:pr.adm@olw-shrine.org.uk)

# Map of The Shrine Grounds

